

Guest Requests on Customer Care for Housekeepers CD:

1. **Housekeeper:** Good morning. Do you need anything for the room?
Guest: Um, Can I have more coffee please?
2. Our towels are wet after swimming. Would you mind getting us some new ones?
3. Where is the fitness centre?
4. There is hair on the bed in my room.
5. I can't get the TV remote to work.
6. We need more soap and shampoo.
7. I need some Canadian cash. Where should I go?
8. The vending machine took my money and nothing came out.
9. My room key is not working. Can you let me into my room?
10. Hello. This is room 29. Could you please help me here? I think my toilet is blocked.
11. Oh yes, Good Evening. I wonder if you could help me? I have forgotten my toothbrush. Would you be able to provide me with one?